

JUNE 29, 2009

JAN BERGEMANN 1156 TALL OAKS ROAD DELAND, FL 32720

RE: SUBJECT: JULIE M MARR CASE NO. 2009033196

DEAR JAN BERGEMANN:

The Division of Professions and Regulation of the Department of Business and Professional Regulation has received and reviewed your complaint. It has been determined that the data you submitted does not show a violation of the statutes or rules which govern the profession or professional involved in your complaint. Thus, the Division of Professions and Regulation can take no further action.

Complaints against unlicensed individuals and Community Association Managers are not confidential. However, if your complaint is not against an unlicensed individual or a Community Association Manager, then this department is prohibited from discussing the details of your complaint with you any further. This is pursuant to Section 455.225(10), Florida Statutes, which states: "The complaint and all information obtained pursuant to the investigation by the department are confidential and exempt from S. 119.07(1) until ten (10) days after probable cause has been found to exist by the Probable Cause Panel or the Department, or until the regulated professional or subject of the investigation waives his or her privilege of confidentiality, whichever occurs first."

Please understand that the Division of Professions and Regulation's inability to take further action is the result of statutory constraints, not a lack of concern. We hope you can eventually resolve this matter to your satisfaction.

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