



BBB of Central Florida
1600 South Grant St.
Longwood, FL 32750
Tel: (407) 621-3300 Fax: (407) 786-2625

February 7, 2012

cyber citizens for justice inc.
1156 Tall Oaks Rd.
Deland, FL 32720

RE: Case # 90082960: George F. Ball

BBB offers you the opportunity to preserve consumer goodwill by addressing the issues presented in the complaint on the reverse side.

BBB takes no position as to the validity of the complaint. Our goal is to help you and the consumer resolve this issue in a mutually satisfactory manner.

In the interest of time and good customer relations, please provide BBB with written verification of your position in this matter by **February 21, 2012**. Your prompt response greatly enhances the chances for a successful resolution.

We encourage you to use our ONLINE COMPLAINT system to respond to this complaint. The following URL (website address) below will take you directly to this complaint and you will be able to enter your response directly on our website:

<http://orlando.app.bbb.org/complaint/view/90082960/b/ab55e9>

If you are unable to respond using the Internet, then please respond in writing to the address above.

We look forward to your prompt attention to this matter.

Sincerely,

Jason Newkirk
Consumer Affairs Representative
BBB Complaint Department

BBB of Central Florida

COMPLAINT ACTIVITY REPORT Case # 90082960

Consumer Info: Ball, George F.
6198 Riverwalk ;ane
Jupiter, FL 33458
- 561 222-0892

Business Info: cyber citizens for justice inc.

386 740-1503

Consumer's Original Complaint :

Website posts inaccurate information about Managers of Homeowners associations.

Consumer's Desired Resolution:

DesiredSettlementID: Other (requires explanation)Request that they be asked to remove this article
<http://www.ccfj.net/CCFJRWcostinsp.htm> which is misleading.

BBB Processing

02/06/2012	web	BBB	Case Received by BBB
02/06/2012	jne	BBB	Case Reviewed by BBB
02/06/2012	Otto	EMAIL	Send Acknowledgement to Consumer
02/06/2012	Otto	BBB	Notify Business of Dispute